

## Questions/Answers Continued

### How do I Schedule a Trip Using the METRAmobile Smart Phone app?

A **Roll with US (Uptown Shuttle)** trip can now be scheduled through the “METRAmobile” smart phone app. Please follow the steps below:

#### Step 1:

Visit your smart phone device’s app store:

- For **Android devices**, visit the Google Play.
- For **iOS devices**, visit the Apple App Store.

Search for the “METRAmobile” smart phone app. The app’s icon will look like this:

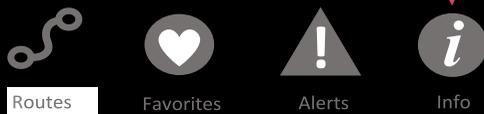


The METRAmobile smart phone app is **FREE to download and use!**

#### Step 2:

Once downloaded and opened, the smart phone app will automatically take you to the home screen. You will see 4 icons at the bottom.

Click on the “**Info**” icon to the right.



#### Step 3:

At the Info list, click on the “**Schedule a Trip!**” tab under the “**Roll with US (Uptown Shuttle)**” section. This will take you to the official trip scheduling webpage.



## Questions/Answers

### What is Roll with US?

**Roll with US (Uptown Shuttle)** is a new demand response public transportation system that uses solar electric, battery-powered golf carts to serve designated streets in the Uptown area of Columbus, Georgia. Trips may be scheduled same day by scanning the Roll with US QR code or my scheduling a trip using the METRAmobile app.

### How do I Schedule a Trip using the QR Code?

#### Step 1:

Scan the QR Code with a smartphone.

\*or\*

Visit the Roll with US website at: [Columbusga.gov/metra/More/Roll-with-US](http://Columbusga.gov/metra/More/Roll-with-US) and click on the “Click Here to Schedule a Trip” link.

**Please Note:** For your first initial trip, you must register and make an account.

#### Step 2:

Select a 5-passenger golf cart or wheelchair accessible golf cart.

#### Step 3:

Enter your current location \*and\* your requested destination.

#### Step 4:

Request your trip. Please note that service is provided on a first come, first serve basis. The system will provide you with your estimated wait time once the trip is scheduled.

\*or\* Call (706) 225-4584 During Service Hours.

## Important Information

- Scan the QR code to schedule a trip through the **Roll with US (Uptown Shuttle)** trip scheduling webpage \*or\* call **(706) 225-4584** the during hours of service.
- You can also schedule a trip through the “METRAmobile” smart phone app.
- **Hours of Operation:**  
Monday – Thursday from 11AM to 8PM.  
Friday – Saturday from 10AM to 12AM.
- Golf carts will **only** travel on roads highlighted in yellow on the service area map.
- Service is provided **free** of charge.
- Please visit our website at: [Columbusga.gov/metra/More/Roll-with-US](http://Columbusga.gov/metra/More/Roll-with-US)
- This is a **\*Public\*** Transportation Service provided by METRA, a Department of the Columbus Consolidated Government, and is available for everyone to use equally, without preference, operating as first come, first served.
- Due to limited availability, specific cart themes **cannot** be requested for a trip.

#### NOTIFYING THE PUBLIC OF RIGHTS UNDER TITLE VI

The City of Columbus/METRA operates its program and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of Columbus/METRA. For more information, please contact (706) 225-4581, or mail completed forms to: METRA: Attn: Title VI; PO Box 1340; Columbus, GA 31901. For more information, visit <https://www.columbusga.gov/metra/>. A complainant may file a complaint directly with the Federal Transit Administration at any time by filing with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590. If information is needed in another language, please contact (706) 225-4581.

Revised: 12/1/24



### Includes:

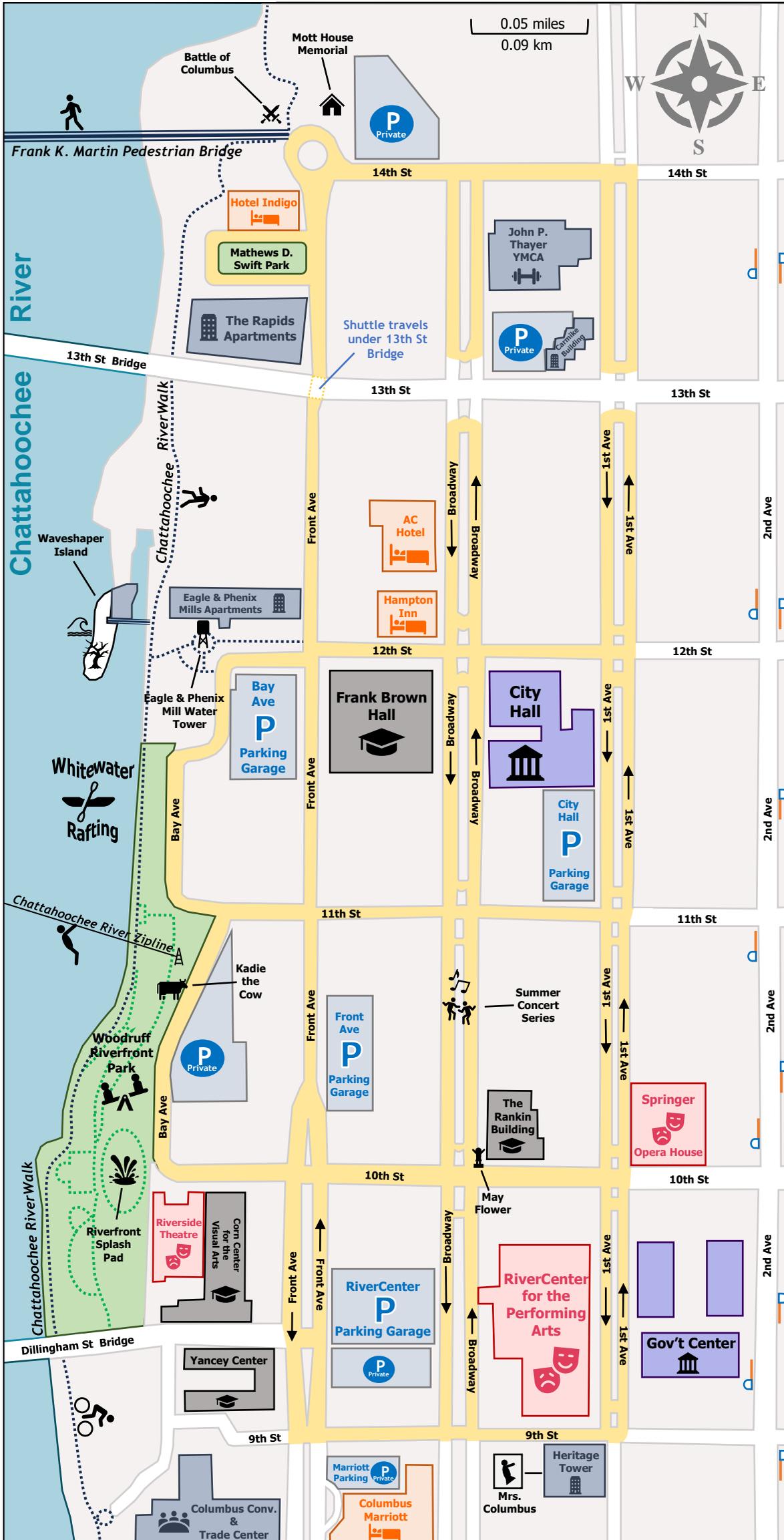
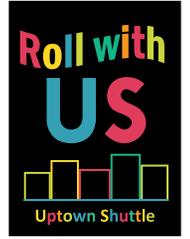
- Service Area Map.
- QR Code for Scheduling a Trip on the webpage.
- Uptown Shuttle Phone Number for Information & Trip Scheduling During Service Hours: **(706) 225-4584**
- Downloading & Scheduling Trips in the METRAmobile Smart Phone app.
- And Much More!

SERVICE STARTED: 12/26/23



# To Schedule a Trip: Scan the QR Code

\*or\* Call (706) 225-4584 During Service Hours.



## MAP LEGEND

- Shuttle Roads (Service Area)
- Roads not serviced by Shuttle
- Sites, Sounds & Activities
- Public Parking
- Private Parking
- Government Building
- Education Building
- Theaters
- Hotels
- Points of Interest
- Parks
- METRA Bus Stop

## Service Information

- **HOURS OF OPERATION:**  
Monday – Thursday from 11AM to 8PM;  
Friday – Saturday from 10AM to 12AM
- Schedule a trip by scanning the QR code above.
- Shuttles will **only** travel on roads highlighted in yellow.
- Wheelchair Accessibility Available Upon Request.

Service Provided by:

